Claims & Returns

TSHIRT STORE®

You have the right to return a product and get a refund within 30 days from receiving your goods. Send the package back to our warehouse together with this return-form. Please note that items bought online cannot be refunded or exchanged in any of our stores. We are unable to take back products that have been processed, damaged or used.

Return
The customer pays for the return shipping.
Send the package with this return-form back to our warehouse. See the adress below. We will handle your refund as soon as your package arrives at our warehouse. We recommend you to send your package with tracking.

Claim
Tshirt Store pays for the return shipping. Send the package with this return-form to our warehouse. See the adress below. We will handle your refund as soon as your package arrives at our warehouse. We recommend that you send your package with tracking.

Tshirt Store c/o Merchworld AB
Tenggrenstorpsvägen 15 A,
462 56 Vänersborg, Sweden

Please Note! It can take up to 7 business days before your money reaches your account.

YOUR CONTACT DETAILS

Name .....

Phone number .....

E-mail .....

Order number .....

Article number .....

Please mark the circle that affects your order / garment:

RETURN

- ◯ **Size too small**
- ◯ **Size too big**
- ◯ **Didn't like the fit**
- ◯ **Didn't like the quality**
- ◯ **Didn't match pictures on site**

◯ **OTHER**

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CLAIM

- ◯ **Stain**
- ◯ **Stitching issue**
- ◯ **Hole in garment**
- ◯ **Wrong size (incorrect labelling)**
- ◯ **Twisting after wash**
- ◯ **Fading colors after wash**
- ◯ **Wrong product sent**

Any questions? Don't hesitate to contact us!

E-mail store@tshirtstoreonline.com