

# Claims & Returns

**DEDICATED.**

Support Your Local Planet

You have the right to return a product and get a refund within 30 days from receiving your goods. Send the package back to our warehouse together with this return-form. Returns from outside EU must be marked with a value higher than 0:-, to be cleared in Swedish customs. Please note that items bought online cannot be refunded or exchanged in any of our stores. We are unable to take back products that have been processed, damaged or used.

## YOUR CONTACT DETAILS

Name .....

Phone number .....

E-mail .....

Order number .....

Article number .....

Please mark the circle that affects your order / garment:

## RETURN

☐

Size too small

☐

Size too big

☐

Didn't like the fit

☐

Didn't like the quality

☐

Didn't match pictures on site

☐

**OTHER**

.....

.....

.....

## Return

The customer pays for the return shipping.

Send the package with this return-form back to our warehouse. See the address below. We will handle your refund as soon as your package arrives at our warehouse. We recommend you to send your package with tracking.

## Return with Budbee

For returns with Budbee, fill out this return-form and put it in the package. Then proceed with the return in the Budbee app.

## Claim

Dedicated pays for the return shipping. Send the package with this return-form to our warehouse. See the address below. We will handle your refund as soon as your package arrives at our warehouse. We recommend that you send your package with tracking.

**Dedicated c/o Merchworld AB**  
**Tenggrenstorpsvägen 15 A,**  
**462 56 Vänersborg, Sweden**

**Please Note!** It can take up to 7 business days before your money reaches your account.

## CLAIM

☐

Stain

☐

Stitching issue

☐

Hole in garment

☐

Wrong size (incorrect labelling)

☐

Twisting after wash

☐

Fading colors after wash

☐

Wrong product sent

**Any questions? Don't hesitate to contact us!**



**E-mail** [store@dedicatedbrand.com](mailto:store@dedicatedbrand.com)



**Chat** [www.dedicatedbrand.com](https://www.dedicatedbrand.com)